Transitioning @aya.yale.edu Email Forwarding Service

FAQs

Why is this happening?
The Association of Yale Alumni is changing vendors for our online community. The current email forwarding option will no longer be available or supported with this change.

What actually happens to my @aya.yale.edu account?
With the transition, your current @aya.yale.edu address becomes a personal alumni Gmail account, hosted by Google’s Educational Apps. The email address you have now remains, there’s no need to forward to another email account.

Is YaleMail the same as Virtual Yale Station?
No. Yale-branded email service - now referred to as YaleMail is a fully-functional web-based email account on the Gmail platform. You will be able to access your email from anywhere in the world via an Internet connection. You can also send emails using your @aya.yale.edu alumni address as the “from” address, which was not possible when using VYS with many email clients.

What happens if I don’t do anything?
Your emails will be automatically forwarded to your new personal account we established with Google. To access the emails, you must activate this new account. Upon activation, you have access to the emails via your new personal account.

How do I activate my account?
Go to http://www.gmail.com

- Select “Sign in” in the upper right hand corner
- Current Google/Gmail Users:
  - If you have a current Google/Gmail account(s) be sure you are signed out of them.
  - You may have to select Add a New Account if you have Google/Gmail account(s). Use your full @aya.yale.edu address as your user id
- Enter the temporary password sent to you in an email from Google. If you don’t have that email, contact aya@yale.edu.
- Select and confirm your new password.

Will there be an interruption in receiving my emails?
- If you do not activate your new Gmail account, you will not receive your @aya.yale.edu email message once we have transitioned. If you do activate your Gmail account, you should have no interruptions in receiving your @aya.yale.edu emails.
- If you activate your Gmail account after Yale has transitioned your account, the emails sent to your forwarding address will be waiting and available to you in your Gmail inbox.

I already have a Gmail account, why do I have to have another one?
In order to continue using the @aya.yale.edu Email Forwarding Service, the only way to access it is via the Google Education App Gmail tool. If you no longer use your Virtual Yale Station forwarding account and would like to deactivate it, please go to: http://aya.yale.edu/content/online-services and log into your account. Once signed in, check the box next to Forwardsing status “Disable my permanent email forwarding until further notice” and select "Update Forwarding Info"

Can I set up my new Gmail account to forward my emails?
Yes, you can easily forward emails sent to your @aya.yale.edu account to any address you choose. To set up your new Gmail account to forward your emails, please follow the instructions from this Gmail help page.

Why did Yale choose Google?
Yale implemented Google Apps for Education accounts for Yale College students (known as EliApps) in 2011 and has been pleased by the experience. As old infrastructure was replaced, students in many professional schools and some faculty also moved to EliApps. Google has worked closely with Yale to ensure users’ privacy was never compromised.

Is my information available to anyone or sold?
The only information available about you is what you decide to make available via our online alumni community. Yale University nor Google will ever sell your information or make it available to outside parities. Click here for additional information.